

# GULF WINGS TRAVEL AGENCY

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Dubai  
1247  
United Arab Emirates

Phone: 971 4 2664623  
Fax: 971 4 2660746

Gulf Wings Travel Agency is one of the first IATA travel agencies and expense management companies in the Middle East region, offering a complete range of services to corporations and individual travelers since 1976. We offer total travel solutions to corporate travelers and individual. The central objective is to provide a total travel service which incorporates cost and quality control procedures. Our services offer ranges from business travel management services for air, hotel, car rental and other ancillary services which meets our customer requirements. We are proud to mention that GWTA is one of a few agencies in UAE that is run by a well reputed local businessman Mr. Khalid Rashid AL Mazrooei and the agency is committed to the dynamic vision of the UAE government and leadership and shares its dedication towards excellence and quality. The latest development of its on-line and web-based travel services offering with the aim to optimize on resources is in line with the vision of Dubai Internet City and e-Government. Gulf Wings Travel Agency continuously innovates and keeps abreast with development in technology and the marketplace to permit continues improvement. GWTA is a full-fledged Destination Management Company based in Dubai endeavoring in providing its clientele with a high quality of comprehensive services. Renowned throughout the industry for our professionalism and commitment and rest assured, we spare no effort in ensuring that our clients receive only the best from our wide range of services. We are dedicated to developing long-term relationships with our

customers, travel partners and principals, making every trip a truly memorable experience. The Company offers both outbound and inbound services, which include a tailor-made tour to a package holiday from a Tour Operator. With an annual mail list distribution we highlight our special promotions offering competitive leisure packages, additional to the deals that Airlines provide for them now. Gulf Wings Cargo formed as an independent division to handle the global transportation. Our Vision To become the leader in providing our customers with the best travel-related services in the United Arab Emirates. Our Mission To provide excellent, personalized and complete travel and related services to all sectors of the economy. To use modern information technology and management techniques to the fullest extent possible. To offer a quality of service that is second to none, thus making traveling with us a lifetime experience. Our Values Towards our Customers We value our customers from all walks of life and attach high importance to their success and we endeavor to be fair to them in all our dealings.

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