

# Expat Services GmbH Dubai Branch (ESDB)

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The special features of the Expat Series are: • Comprehensive medical coverage

- Direct claims settlement within the GCC
  - 24 hour 800 helpline
  - Fast turnaround time of reimbursement claims (see procedures for reimbursement claims)
  - International Emergency assistance through CEGA UK – Inpatient care is managed and direct settlement may be arranged for expensive emergency treatments abroad
  - Medical support and assistance through doctors and nurses – second opinion can be taken free of charge with regards to planned treatments or medical practitioners
- All issues regarding the above mentioned insurance lines may be addressed to

EXPAT SERVICES GMBH DUBAI BRANCH directly.

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